Subject:	ORGAPET Section C4: Expert Judgement Annex C4-1: Guidelines for the use of Delphi surveys, illustrated by its use in the Organic Marketing Initiatives and Rural Development project	ORGANIC ActionPlan
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Date:	October, 31, 2006	FP 6 – 006501

Organic Marketing Initiatives and Rural Development (QLK5-2000-01124) SWP 1.2: Delphi expert selection criteria (Final draft)

Type of experts

The experts invited to participate in the Delphi study should be able to contribute expertise on a variety of aspects of organic market development (commercial, policy, regulation, market intermediaries, social capital etc.). At the same time, the process should be open to experts with divergent perspectives who can generate a range of ideas. The aim of the exercise is not to build consensus, but rather to increase understanding and so it is important to include those who do not necessarily represent mainstream views; this includes 'non-organic' as well as 'organic' actors.

The expert panel should be made up of representatives from each of the following five categories:

- 1. Organic organisations
- 2. Other (non-organic) organisations (NGOs, farming unions etc.)
- 3. Research
- 4. Commercial organisations (including private consultancies)
- 5. Government agencies

Partners should aim to choose an even spread of panellists from each of these 5 categories, e.g. 4 from each group.

Moreover, the choice of panellists within each category should also be as evenly spread as possible. For example, in the category, Commercial Organisations, it is preferable to have a mix of representatives (processors, large and small-scale retailers, wholesalers, distributors etc.) rather than 3 supermarket representatives and 1 processor.

As far as possible the Delphi experts should not be those who are acting as key informants for the questionnaires in SWP 1.3, although this distinction might not be possible in countries with a small organic sector.

Number of experts

There will not be a 100% response rate, so the 1st round will start with a larger group (ca. 200). We are aiming to have ca. 50 experts in the 3rd round.

As there are considerable variations between countries in terms of size and the importance of their organic sector, some countries may choose to recruit more experts than the guidelines set out below, whereas the views held in other countries may be well represented by fewer experts. It is not necessarily important to have a perfectly 'representative' sample from each country.

During the recruitment process you may find it useful to prepare a list of 'substitute' experts that you can approach, if the original experts that you contact do not wish to participate. In this way, not much time will be lost in recruiting enough experts for the Delphi to go ahead.

Partner countries

Partner countries should initially select on average 20 experts. As mentioned above, some countries may be able to recruit more and some less. Prior to contacting experts, partners are requested to confirm their lists of experts with P1.

Subcontractor countries

Subcontractor participation in the Delphi is limited to the identification of experts in their country. We recommend that they identify at least 1 expert per category, i.e. 5 experts in total. In some cases this may not be possible, so flexibility is permitted. In countries with a larger organic sector, specifically Sweden, the Netherlands and Spain we suggest that more experts are identified. The choice of experts in subcontractor countries should be made in close cooperation with the responsible regional coordinator **and** workpackage coordinator, bearing in mind the languages into which the questionnaire will be translated (French, Finnish, German, Spanish). P1 should be informed of all experts identified by subcontractors by 16th March. The most appropriate way to approach these experts should be decided between the subcontractor and responsible regional coordinator.

To summarise:

5 categories

4 experts from each category = 20

8 partner countries each with ca. 20 experts = 160

11 subcontractor countries each with ca. 5 = 55

Total: ca. 215 experts

Revised timetable

Deadline	Activities	Progress
9 February	Expert recruitment: Draft invitation letter and Delphi leaflet sent to	./
	partners for comment	v
15 February	Expert selection criteria and draft questionnaire sent to partners for	_
	comment	· ·
20 February	Feedback received by P1 on draft letter	✓
23 February	Feedback on draft questionnaire received by P1;	✓
	Final version of invitation letter sent for translation	✓
2 March	Final version of questionnaire sent for translation.	✓
16 March ¹	Subcontractor deadline for receipt of contact names	
	Contact network finalised and invitation letter sent	
30 March	Questionnaires sent to participating experts	
20 April	Reminders sent to non-respondents	
11 May	Results of questionnaire translated and returned to P1	
15 June ²	Draft interim report prepared and circulated to partners	
24-26 June	Project meeting discusses interim draft review	
20 July	Revised draft circulated for comment	
3 August	Comments returned to P1	
31 August	Final version of report completed (MS4)	
1 September	Start of 2 nd round	

¹ In order to maximise response rates from experts, letters should be personalised and followed up with a telephone call.

² It may be possible to circulate the draft report a full 2 weeks in advance of the meeting, depending on how soon partners return the questionnaires to P1.

Information supplied to experts

Organic Marketing Initiatives and Rural Development – An introduction to the Delphi inquiry – February 2001

The Delphi method of increasing understanding about the future, or complex problems involving ambiguity, is named after the oracle of the same name in ancient Greece. Essentially, it is a method of sharing and integrating the opinions of a group of experts, without them having to be physically present at the same time. This leaflet is intended to answer some of the main questions for those invited to participate in this Delphi study, which focuses on organic markets in Europe.

What exactly is a Delphi inquiry?

A Delphi study can best be described as a process using iterative questionnaires, which enables experts to share their knowledge anonymously, on complex issues or systems. It has been used widely since devised in the 1940s by the Rand Corporation; its major applications have been in the fields of health, education and business.

It is carried out in successive rounds. Each one provides written feedback, compiled by the organisers, on the answers of the preceding round. Thus, the participating experts share in the formation of the joint perspective of the panel on the basis of their own, and the group, response.

Why carry out a Delphi inquiry?

The reasons for carrying out a study of this type are usually either a lack of formal data, or the complexity of or uncertainty about processes that affect the system being studied.

In this instance, rapid growth in the organic market, and the change that this means for the development of supply, marketing channels and consumer behaviour cannot be reliably analysed from existing data. Therefore the only way to understand the overall framework for future development is to draw on expert opinion, and this is best done by means of a Delphi inquiry.

What am I committing myself to?

Most Delphi inquiries gain enough information to conclude after 2-3 rounds. For this study, we envisage three rounds of questionnaires, with successively tighter questions to answer. For example, in the first round we may ask a few open questions, such as "What do you think are the most important influences affecting the supply of organic products in Europe" and encourage you to be as wideranging and reflective in your answer as you think appropriate. In later questions, we may, for example, ask you simply to state whether you strongly agree, agree, disagree, or strongly disagree with a statement such as "The supply chain for organic dairy products is restricted by poor continuity of raw materials of sufficient quality".

Each questionnaire should take no more than 30 minutes to complete, although we would ask you, if possible, to read the questionnaires and consider the issues raised for a day or so before completing and returning them. This time commitment will be required three times over the coming year and a half.

What will I gain from the process?

The exercise will provide you with three main benefits, over different timescales:

- Firstly, the feedback process provides knowledge of what other experts and professionals involved in the European organic market are thinking, and an opportunity to benchmark against it;
- Secondly, participants will be provided with copies, in advance of general publication, of the
 major reports of the Organic Marketing Initiatives and Rural Development project on consumer
 demand and marketing initiatives; they will also receive regular updates on the progress of the
 overall project;
- Thirdly, participants will be offered the chance to participate in a seminar to develop scenarios exploring future possibilities in the European organic market, which will be based largely on results from the Delphi inquiry. Involvement will be limited, and so will only be possible for those completing all three rounds of the Delphi inquiry.

How can I get further information?

A team from Aberystwyth University is managing the Delphi inquiry. Further information concerning this exercise can be obtained by contacting them, or alternatively from the project partner which has contacted you. The scientist in overall charge is Professor Peter Midmore (plus contact details).

OMIARD Delphi Inquiry Round 1 Questionnaire (UK)

This questionnaire is the first of three, successively more refined requests for expert opinion on organic marketing initiatives in Europe. Our working definition of an Organic Marketing Initiative is any development, commercial or cooperative, involving the participation of organic producers, which improves the strategic marketing or addition of value to the basic product. We welcome comments on this as much as anything else in this questionnaire. In this round, the aim is to open up the subject and discover as wide a range of perspectives as possible. The aim is not to achieve consensus; therefore, please feel free to include your views, even if they are unusual or unpopular. There are six questions overleaf; there is also space for you to address anything that you feel we might have omitted at this early stage. Please continue your answers on additional sheets, if needed; if you would like to complete an electronic version of the questionnaire, please send a request by e-mail to Carolyn Foster at cjf@aber.ac.uk.

Please return the completed questionnaire in the enclosed freepost envelope, or by e-mail if you prefer. The returns from this round will be coded, analysed and returned to you in the form of an initial report; they will also be used to construct the second round of the questionnaire, which will indicate the proportion of those suggesting particular perspectives in returns to the first round. This questionnaire will be followed by a third, more specific request for information, after which it is anticipated that the Delphi inquiry will be complete.

For further guidance or assistance in completing this form, please contact the project leader: Professor Peter Midmore, Institute of Rural Studies, University of Wales Aberystwyth, Llanbadarn Campus, Aberystwyth, SY23 3AL. Tel.: 01970 622 251

Thank you for your participation at this stage.

- Q.1 What are the most important influences that have shaped the development of the organic market in your home country in the past 10 years? (Please describe key events if appropriate.)
- Q.2 How would you describe the current state of the organic market (including regional variations, if any)?
- Q.3 How do you expect the organic market to develop over the next 10 years? (Please include important new influences not discussed in previous answers.)
- Q.4 Describe the role, if any, which organic marketing initiatives have played in contributing to developments and future potential.
- Q.5 Have organic marketing initiatives had an influence on economic, ecological or social development in disadvantaged areas of your country?
- Q.6 What characteristics make an organic marketing initiative successful? (Please give concrete examples, if appropriate.)

Please use this space to raise any issues relating to the development of the organic market in Europe that have not been covered in previous questions.

This Delphi study is part of the "Organic Marketing Initiatives and Rural Development" research project being carried out with financial support from the Commission of the European Communities' Fifth Framework Research and Development Programme, Contract No. QLK5-2000-01124.

Please return this questionnaire in the freepost envelope provided.

OMIaRD 2nd Round Questionnaire Delphi Inquiry (SW 2.2) January 2002

Susanne Padel, Carolyn Foster, Peter Midmore

Section A C organic market

Comments

This questionnaire is the second of three requests for expert opinion on the future development of the organic food markets and the role of organic marketing initiatives in Europe.

Based on the analysis of the result of the first questionnaire—sent to all participants at the end of 2001—, the aim of this second round, is to clarify some issues in relation to the historic development of the organic market in individual countries and to gain further insight into factors likely to further influence the future development including the role of government policy, organic marketing initiatives and their impact on rural development.

The questionnaire contains mostly closed questions and attitude statements, apart from a number of more open questions dealing with issues not widely covered in the first round. If your answer exceeds the space provided, please continue on an additional sheet if needed, identifying the number of the question to which it refers.

If you would like to complete an electronic version of the questionnaire, please send a request by e-mail to *{partners e-mail address!}*.

Country-specific questions related to the historic development of the

1) Country of residence: Commercial Non-Organic 2) Type of respondent Government Organic Research Organisation Organisation Organisation Agency In our report of the first round of this Delphi we classified countries according to the state of development for organic market into three groups (please refer to the report p. 4 for a description of the classification). Growth Market countries **Emerging Market Countries** Established (or mature) **Market Countries** Austria Finland Belgium Denmark Czech Republic Italy Netherlands Greece France Germany Norway Ireland Switzerland Portugal Slovenia **United Kingdom** Sweden Spain 3) Do you agree with the category in which your own Don't know Yes No country has been placed? 4) If you don't agree (g. 3) please Established Growing **Emerging** Don't know could you re-classify your country?

The responses to the previous round suggested that in some countries there may be considerable variation in the development of the organic market between different regions and between different products. Questions 5 and 6 are aimed at clarifying this.

regions in yo	ur country.				.	D. 93
	,		Established	Growing	Emerging	Don't know
	(near major cen					
•	nainly agriculture	,				
Other regions	(please specify?))				
6) Please indi products in y	cate variation in our country.	n state of the	e development	of the organic	market betw	een differen
			Established	Growing	Emerging	Don't know
Meat products						
Dairy products						
Fruit & vegetal						
Cereal produc						
Convenience p	oroducts					
	regions in order				Urban regions / rank	Rural regions / rank
Multiple retaile	ers and supermar	kets				
Direct marketii	ng (box schemes	, farm shops	, farmers marke	ets)		
Specialist orga	anic shops (stock	ing mainly or	ganic produce)			
	os stocking some th food stores)	e organic food	d (e.g. green gr	ocers, bakers,		
Catering/public	c services (hospi	tals, school r	estaurants, rest	aurants etc.)		
Other (please	specify)					
	ct have food sca uct categories–					
		Positive	Negative	Negligible		Don't know
0 "	Supply side					
Overall	Demand side					
Meat	Supply side					
products	Demand side					
Dairy	Supply side					
products	Demand side					
Fruit &	Supply side					
vegetables	Demand side					
Corocl	Supply side					
Cereal Products	Demand side					
Convenience	Supply side					
products	Demand side					

Positive Negligible		Don't know							
Consumer demand 10) What impact has the media had on the development of the organic market in your country in the past?									
Positive Negligible		Don't know							
the following constraints to the supply chain according to their	at a ortar	#: »							
e supply chain according to their	ot at a portar	on't							
		Don't Know							
iums for organic producers									
iums for organic producers support payments									
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iums for organic producers support payments now how among organic producers capacity for organic products crideveloped marketing structures nd communication in the organic ports in retail sales t involvement emand ternative production methods (regional									

13) Please classify the coof the demand in your co			200	Very important	Important	Not important	Not at all important	Don't knov
High consumer price								
Poor availability (e.g. in sp	pecific regions	or retail outle	ts)					
Poor quality of organic pro	oduce							
Lack of common logo								
Lack of consumer informa	tion							
Lack of credibility of organ	nic certification	system						
Competition from near-orgorigin, gourmet foods, into	•	, , ,	n of					
Poor product presentation								
Lack of consumer awaren environmental issues	ess for nutritio	nal, health an	d					
Other (please specify)								
Section B Future of	levelopment	of the organ	nic mark					
We would like your expert organic market.	opinion on a r	number of que	estions re	lated to	o the f	uture d	evelopm	ent of the
15) At what growth rate will grow in the next 5 ye product groups and for	ears? Pease s	pecify growt						
	Less than 0%	0-2%	2-5%	Ę	5-10%	Mo	re than 10%	Don't know
Overall								
Meat products								
Dairy products								
Fruit & vegetables								

Cereals products

Urban regions Rural regions

Convenience products

					Rank
Multiple retailers a	nd supermarkets				
Direct marketing (b	oox schemes, farm	shops, farmers	s markets)		
Specialist organic	shops (stocking ma	inly organic pr	oduce)		
	ops stocking some o			n grocers, bakers,	
Catering/public se	rvices (hospitals, sc	hool restaurar	nts, restaura	nts etc.)	
Other (please spec	cify)				
expect?					
				ed that were considere arket. We would like y	
number of statements. 18) How importar	ents.	nt of mainstre	-	ting channels (i.e. s	·
Very important	Important	Not very important	Not imp		Don't kno
Could you please	e briefly outline th	e main reason	ns for your	answer:	
				estic supply and dorlowing categories.	mestic deman
· •	supply exco	eeds demar	nd exceeds supply	market is roughly in balance	don't know
Meat products					
Dairy products					
Fruit & vegetables					

Cereal products

Convenience products

20) Please indicate the level of your agreement with the following statements.	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
Organic food should be marketed as a premium, high quality product					
Supermarkets and conventional distribution channels are appropriate for organic products					
The organic sector will grow independently of crisis in conventional agriculture					
Promotion for organic food should be based on risks associated with conventional food					
Organic marketing should be clearly differentiated from the marketing of non-organic products					
It is inevitable that the organic food sector will develop on an agro- industrial scale to serve the requirements of mainstream customers					
Reductions in consumer price premia conflict with the positioning and marketing of organic food as a high quality product					
It is inevitable that organic food as a premium, high quality product, remains restricted to a niche market					
Different labels (for example 'organic' and 'organic+' products) can be used effectively to differentiate niches within the organic market					
Organic marketing structures need to improve, to be able to keep pace with the expected increase in demand					
Different sectors of the organic market require the development of different marketing structures					
A common organic logo is essential to the development of demand for organic products					
The involvement of mainstream marketing channels poses a threat to local, small-scale distribution channels					
It is important to target new consumer groups (for example consumers of a different social category) in order to increase demand					
It is important to increase product range (for example wider choice of different dairy products, introduction of convenience products) in order to extend the demand					
Cheap foreign imports are driving down the prices for organic producers					
Reductions in consumer price premia have a major role to play in developing demand for organic products					
Price premia for consumers will decrease with increasing volume of sales					
Price premiums for producers will decrease once supply increases because of competition between producers					
Price premiums for producers will decrease because of the competition between various multiple retailers					
Highly processed organic goods (for example convenience products) conflict with the organic aims					

Dominance of mai food will lead to th reasons								
_	Frade in organic products between regions in Europe contradicts the basic philosophy of the organic movement							
	International trade in organic products with countries outside Europe contradicts the basic philosophy of the organic							
Section C R organic market	ole of national a	and regional g	overnments in	n futu	re dev	elopn	nent of	the
21) How import market?	ant is the role o	f national gov	ernments in d	levelo	ping t	he org	ganic	
Very important	Important	Not very important	Not importa at all	nt			Don't	know
]
22) How important Very important	nt is the role of re Important	egional governr Not very important	nents in develo Not importa at all	-	nt the c	organio	c marker	know
23) Please indicate following statements	te the level of yo			Strongly agree as a same	Agree	Disagree	Strongly disagree	Don't know
Governmental cer credible for consul			uce are more					
Production incentration problems in the s	-	-	ming					

Financial suppor	•	ducers helps to I	ower the					
Financial suppor should be stoppe	-		ly and					
specific types of	ecific types of producers (for example fruit producers) to all with supply constraints							
	ational government should introduce and promote a common go for organic produce							
National government for organic production		common certificat	ion system					
Government init organic produce	iatives are impo	rtant in creating	demand for					
There is a need t areas (for examp production)								
There is a need t trade in the furth			•					
regional develop Very important	Important	Not very important	Not import at all	-	it Of th	ie orga	Don't	know
Very important □	Important	•		ant			Don't	
25) How import	tant is the role (of organic agric	culture in ac	hieving	g rura	l and	regiona	
development ob		Notvory	Not import	ont			Don't	know
very important	Important	Not very important	Not import at all	anı			Dont	KNOW
]
Could you please	e briefly outline	the main reason	s for your an	iswer:				
26) Please indica following statem		our agreement w	ith the	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
The rate of growth	in demand will lo	wer the organic s	standards					

	pirect links between consumers and producers are very important for the development of the organic market						
The integration of organic characteristics (for exam friendly) is an appropriate development of the organic							
Organic marketing initiative creating or safeguard jobs		e a vital role in					
Organic Marketing Initiative public support	es should continuc	ously receive financial					
The basic principles of goo marketing initiatives	d food marketing	also apply to organic					
OMIs must use convention contribute effectively to reg							
'Organic' food marketing successful than a non-org		ely to be more					
The success of OMIs depe	nds on understand	ding the market for					
The success of OMI succe collaboration with all stakel		rtical and horizontal					
The success of OMI depen	ids on a clear stru	cture for decision-					
Organic marketing initia channels short and mainl							
Producers cooperation and securing 'fair' product price	l associations hav	e a role to play in					
Producers cooperation and securing 'fair' product price	I associations have es for organic proc	e a role to play in					
Producers cooperation and securing 'fair' product price Section E Personal Finally, we would like you t	I associations have es for organic proc information o give us some de	e a role to play in ducers etails about yourself. Th	nis infori	mation			
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Thank you very much for you time

This Delphi study is part of the "Organic Marketing Initiatives and Rural Development" research project being carried out with financial support from the Commission of the European Communities' Fifth Framework Research and Development Programme, Contract No. QLK5-2000-01124. Please return this questionnaire to: [Partner Address and e-mail].

OMIaRD 3rd Round Questionnaire Delphi Inquiry (SW 5.1) March 2003

Susanne Padel and Peter Midmore

This questionnaire is the last of three requests for expert opinion on the future development of the organic food markets and the role of organic marketing initiatives in Europe. The aim of this third round is to consolidate and deepen insights derived from the previous two rounds and to explore other ideas resulting from other parts of the OMIARD project. It gives experts the opportunity to re-consider their views in areas where divergence of opinion emerged in the second round, largely in relation to factors likely to influence future development, the role of government policy and of organic marketing initiatives and their impact on rural development. Where appropriate, we have included your response to the same question in the previous round and the average response of the group. Please use this information to reflect on the reasons for your original response, and feel free to alter your reply in this round if you think it appropriate.

If you would like to complete an electronic version of the questionnaire, please send a request by e-mail to: (<u>Partners</u> e-mail address)

•		
Country of residence	Serial number	UK COM O7

Introduction

Before going into detail, we would like to explain briefly our thinking in developing this final questionnaire. In line with the DELPHI method, in the Sections A, B and C we mainly repeat previous questions, asking you to re-consider your answers in light of the results of the second round. For this purpose, we have shown the results and your own answers in the questionnaire. In several cases answers have been converted into numerical scores, how this was done is explained in each question. We have omitted questions that achieved a clear result in the first round, but for easy comparison with the second round have kept the numbering of the questions the same, so that several numbers are missing. Throughout the questionnaire we have included short explanations in relation to the previous round. However, if you would like more detail on the results of the previous rounds, please refer to the reports that were sent to you. In some questions with attitudinal statements we have included some new ones derived from responses to the open question and comment sections in the second round.

Section D on Organic Marketing Initiatives (OMIs) has been expanded to include new questions and attitude statements, derived from some open questions and from other work in the project. This may not be in fully line with the DELPHI method in the strictest sense, but we believe that it best serves the needs of the overall project at this stage. This section also includes our working definition of an Organic Marketing Initiative.

Throughout this questionnaire we have used mainly closed questions with pre-formulated answers, but this does not mean we don't welcome your comments. Please feel free to add further comments on an extra page, repeating if appropriate the question-number to which they refer.

We would also like to thank you for your time and support to this DELPHI and hope that some of the results provided from this and other parts of the project as a whole are also of interest to you.

Susanne Padel

Peter Midmore

Section A Country-specific questions related to the historic development of the organic market

In the first round of the DELPHI, we proposed a classification of countries according to the state of development of the organic market into three groups: Established, Growing and Emerging Market Countries. The categorisation is based on a multidimensional impression of the experts rather than quantitative data and should be used alongside other "hard" categorisations, for example as presented by Hamm et al. (2002).

The classification was largely confirmed by the responses to the second round. However, based on the results France was reclassified as belonging to the group of countries with growing rather then established markets. For the UK, Sweden and Belgium a significant number of experts (but not the majority) did not agree with the proposal and in these countries only we would therefore like experts to reconsider the classification once again.

Established (or mature) Market Countries (EST)	Growing Market countries (GRO)	Emerging Market Countries (EMG)
Austria	France	Belgium
Denmark	Finland	Czech Republic
Germany	Sweden	Greece
Switzerland	Italy	Ireland
United Kingdom	Netherlands	Slovenia
_	Norway	Spain
	-	Portugal

In the second round, most respondents clearly considered markets in urban areas to be more developed than in rural areas, and markets for cereals, dairy products and fruit and vegetables to be more developed than those for meat and convenience products. The respondents agreed about the current importance of sales channels, which is confirmed by other project results. There was also widespread agreement in relation to questions about the impact of food scandals and the media, so there is no need to repeat any of these questions. Please refer to the report of the second round Delphi for detailed results.

In the previous round, we asked: "What impact did regional or national government policies have on the development of the organic markets in your country in the past?" Respondents agreed that governmental policy has had an impact on some specific markets and a greater impact on urban than rural areas.

In the following table, national average responses are shown next to your own answer to parts of this question to allow you to reconsider your answer. Given the focus of the project we are particularly interested in the impact of policy on markets in rural areas and would therefore like to ask those experts that consider this to be negligible to briefly outline the reasons for their answer.

9) What impacts have regional or national government policies had on the development of organic markets?											
	Own response		New answer								
	Positive	Negligible	1= positive 0= negligible d= don't know	Positive	Negligible	Don't know					
Overall impact	69%	25%		Χ□							
Urban regions	51%	39%		Χ□							

Rural regions	39%	47%		Χ□	
Consumer demand	45%	47%		Χ□	

9a) Reasons for low impact on markets rural areas
Because there's simply been very little coherent attempts to undertake government support
of such markets

In the previous round, we asked you to classify constraints of supply and demand in the organic market in order of importance and to suggest how the important ones could be overcome. In the following two tables, these are presented with the national average scores they received, showing that for a number of constraints no clear rank order emerged. The list of suggestions was used to include two additional constraints in the lists below and will also be used in other areas of the project.

In the following two questions we are asking you to compare your own answer with the national average and change it, if you want to give greater or lower importance to some of the concerns.

11) Please classify the constraints to the development of the organic supply chain according to

their importance							
	2 nd ro	ound	New a				
+2 = Very important, +1 = important, -1 = not important; -2 = not at all important	Average score	Own answer	Very important	Important	Not important	Not at all important	Don't know
			+2	+1	-1	-2	
Low farm gate premiums for organic producers	1.2		х□				
Low level of organic support payments	1.1		х□				
Lack of marketing know how among organic producers	1.0			х□			
Limited processing capacity for organic products	0.1			х□			
Fragmented or underdeveloped marketing structures	0.8			х□			
Poor cooperation and communication in the organic movement	0.7				х□		
Over-reliance on imports in retail sales	1.3			х□			

-0.5

х□

Lack of supermarket involvement

Lack of consumer demand	-0.1		х□				
Competition from alternative production methods (such as regional specialities, integrated agriculture)	-0.5			х□			
Lack of information for converting and organic producers	"New"					х□	
Limited availability of organic inputs (e.g. feeds)	"New"				х□		

13) Please classify the constraints to the development of <u>demand</u> for organic products according to their importance

	2 nd ro	ound	New answer				
+2 = Very important, +1 = important, -1 = not important; -2 = not at all important	Average score	Own answer	Very important	Important	Not important	Not at all important	Don't know
			+2	+1	-1	-2	
High consumer price	1.4		х□				
Poor availability	1.1			х□			
Poor quality of organic produce	0.2			х□			
Lack of common logo	-0.4				х□		
Lack of consumer information	0.6		х□				
Lack of credibility of organic certification	-0.7				х□		
Competition from near-organic alternatives	-0.7			х□			
Poor product presentation	0.2				х□		
Lack of consumer awareness	0.7		х□				

Section B Future development of the organic market

In the previous round, we asked you to anticipate the growth rate (% per year) for organic retail sales in your country in the next 5 years. Based on the responses, we have calculated an overall average growth rate for each country, and rates for specific product categories and for urban and rural markets. Although we are aware that circumstances might have changed, we would like you to consider the calculated growth rates for your country and either express agreement or propose alternative rates in the box to the right. If you do not agree, could please also briefly outline your reasons below

15a) Expected growth r years	ates for the organic	retail sales (% per a	nnum) in the next five
	UK	Agree	Alternative rate
Overall	8.4	х□	
Convenience pr.	8.4	х□	
Meat products	7.3	х□	
Dairy products	6.3	х□	
Fruit & vegetables	6.3	х□	
Cereals products	5.8	х□	
Urban regions	7.8	х□	
Rural regions	5.1	х□	

15b) Reasons for non-agreement and/or alternative rates	

In the second round, we asked you which retail channels you consider to be most important for the future development of the organic food market in your country, and to explain the expected variation in the importance of retail channels between urban and rural regions. Many respondents did not expect a clear distinction in the future.

We have used the results to calculate an average rank order for the future importance of retail channels in urban areas show below. In the following question we would like you to reconsider the average rank order for urban areas and propose a rank order for rural areas.

16) Could you please rank retail channels and rural areas?	in order of <u>fut</u>	ure importance	e in urban
1= most important, 5 = least important	Average ranks 2 nd round	Rank for	Rank for
	EST*	Urban	Rural
Multiple retailers and supermarkets	1.1	1	1
Direct marketing	3.2	2	2
Specialist organic shops	3.2	1	2
Other specialist food shops (bakers, butchers, greengrocers)	3.4	1	2
Catering/public services	3.7	4	4

In the previous round it also became clear that most respondents consider organic markets in rural areas likely to be less developed compared with urban one and expect this trend to continue. Because these markets are very important for some Organic Marketing Initiatives in rural areas, we want to understand why this is the case.

17a) Please classify the following barriers to consumers in rural areas to purchase organic products in order of importance.									
+2 = Very important, +1 = important, -1 =not Important, -2 = not at all important, d = don't know	Very important	Important	Not important	Not at all important	Don't know				
	+2	+1	-1	-2	d				
Consumers in rural areas are less health conscious				х□					
Many grow vegetables in their own gardens			х□						
Reduced availability of organic products in rural areas		х□							
Consumers in rural areas are less concerned about the environment			х□						
Rural consumers have solidarity with 'conventional' farmers			х□						
Lower disposable incomes in rural areas		х□							
'Local' is more important than 'organic' for rural consumers		х□							
Consumers in rural areas are less concerned about animal welfare				х□					
'Lifestyle' food culture is restricted to urban areas			х□						

In the previous round, we asked you about likely future imbalances between domestic supply and demand for product categories, but no clear picture emerged. The question has now also been covered in greater detail by another survey of the organic food market in this project (see Hamm et al., 2002) and is hence not repeated here.

In the previous round, we also presented you with a number of statements related to the future development of the organic market. Several attracted clear agreement or disagreement, so we have omitted those from the list. For the statements in the following table, we would like you to re-consider your answer in the light of the results. We have also added a number of new ones derived from answers to open questions.

20) Please indicate the level of your agreement with the following statements.									
+2 = strongly agree, +1 = agree, -1= disagree, -2 = strongly disagree	2 nd ro	ound	New answer						
	Av. score	Own score	Strongly agree	Agree	Disagree	Strongly disagree		Don't know	
The organic sector will grow independently of crisis in conventional agriculture	1.5				х□				
Organic marketing should be clearly differentiated from the marketing of non-organic products	0.6			х□					

It is inevitable that the organic food sector will develop on an agro-industrial scale to serve the requirements of mainstream customers	0.7			х□		
Reductions in consumer price premia conflict with the positioning and marketing of organic food as a high quality product	0.9	х□				
Different sectors of the organic market require the development of different marketing structures	0.6	х□				
The involvement of mainstream marketing channels poses a threat to local, small-scale distribution channels	1.3			х□		
Cheap foreign imports are driving down the prices for organic producers	1.2		х□			
Reductions in consumer price premia have a major role to play in developing demand for organic products	0.9		х□			
Price premiums for producers will decrease once supply increases because of competition between producers	0.5		х□			
Price premiums for producers will decrease because of the competition between various multiple retailers	0.8		х□			
Dominance of 'mainstream' food companies in retailing of organic food will lead to the lowering of organic standards for commercial reasons	1.0			х□		
International trade in organic products with countries outside Europe contradicts the basic philosophy of the organic movement	0				х□	
New statements						
Direct marketing offers an alternative to mainstream outlets for producers in disadvantaged rural areas	n/a			х□		
In future more consumers will prefer to buy directly from the producer as an alternative to the increasing globalisation of the organic food market in multiple retailers	n/a			х□		
Public procurement will become an important alternative outlet for organic producers in rural areas within the next three years	n/a			х□		
Regionalisation of organic sales (also in supermarkets) will increase consumer trust	n/a		х□			

$\begin{tabular}{ll} Section C & Role of national and regional governments in future development of the organic market \\ \end{tabular}$

In the previous round, respondents clearly recognised governments as important in developing the organic market, particularly in countries with well-established and growing organic markets. The responses largely reflected the known variation of governmental support throughout Europe and we therefore decided not to repeat the general questions.

In the previous round, we also presented you with a list of attitude statements in relation to the role of government. As above we have omitted statements that attracted clear agreement or disagreement, but would like you to re-consider your answers to the remaining statements.

23a) Please re-consider/indicate the level of your agreement with the following											
statements:											
	2 nd ro	ound	New answer								
+2 = strongly agree, +1 = agree, -1= disagree, -2 = strongly disagree	Av. score	Own score	Strongly agree	Agree	Disagree	Strongly disagree		Don't know			
Governmental certification systems for organic produce are more credible for consumers than private sector schemes	0.8					х□					
Production incentives for producers help overcome problems in the supply of organic raw materials	0.8			х□							
Financial support to organic producers helps to lower the price of organic products to consumers	0.5				х□						
Conversion incentives for organic producers should target specific types of producers (for example fruit producers) to deal with supply constraints	0.9			х□							
National governments should introduce and promote a common logo (such as in Denmark) for organic produce	-0.3				х□						
National governments should run a common certification system for organic production in a country	-0.5			х□							
Government initiatives (for example a public campaign on the benefits of organic production) are important in creating demand for organic produce	0.4			х□							
New statements											
Confidence in the future of the organic market for all actors is not related to government support	n/a				х□						
National and regional governments interfere in the organic market through buying organic products for public canteens, such as schools and hospitals	n/a					х□					

Section D Rural Development (RD) and Organic Marketing Initiatives (OMIs)

In this section we repeat all questions that we asked in the previous round because the answers varied considerably, but we have taken out some and added some other statements in. We have added several new questions related to Organic Marketing Initiatives at the end.

From our research so far we have developed a definition of an Organic Marketing Initiative (OMI) and we give you the opportunity to comment on it.

"An OMI is an initiative (privately or cooperatively owned) involving the participation of organic producers, which improves the strategic marketing position of the producers by adding value to the raw product through processing or marketing"

23b) Would you like to comment on the definition?

Why does an OMI NOT involve processors, manufacturers or retailers? In other words, should not an OMI involve ALL supply chain actors?

In the previous round we asked you about the need for integration of organic agriculture with other rural development initiatives and the role of organic agriculture in rural development. In this round we have repeated two questions and would like you to re-consider your answers, and have also added a new question.

24) How important is the integration of organic agriculture with other rural developmen
initiatives (such as regional branding or tourism) for the future development of the
organic market?

(+2 = very important; +1 = important, -1 = not important; -2 = not at all important)

2 ^r	nd round			New ansv	ver	
Average	Own answer	Very important	Important Not Not important at important all		Don't know	
1.3		х□				

25a) How important is organic agriculture in achieving rural and regional development objectives?												
(+2 = very important; +1 = important, -1 = not important; -2 = not at all important)												
2 ^r	nd round			New answ	/er							
Average	Own answer	Very important	Important	Not important	Not important at all		Don't know					
1.3		x□										

25b) How important is the integration of organic agriculture with other rural development initiatives (such as regional branding or tourism) for rural and regional development?

(+2 = very important; +1 = important, -1 = not important; -2 = not at all important)

	+2	+1	-1	-2	D
	Very important	Important	Not important	Not important at all	Don't know
	х□				

In the previous round we also presented you with the possibility to outline the reason for your answer. Several themes emerged that have been used to develop new statements included in Question 26.

In the previous round we presented you with a list of statements in relation to Organic Marketing Initiatives (OMIs) and Rural Development. Those attracting widespread support were related to the fact that the same basic principles of good food marketing also apply to OMIs, to some success factors of OMIs, and the role that producer cooperatives can play in securing a fair price for organic producers. Clear disagreement was expressed to the statement that growth in demand will lower organic standards.

However, in relation to the following statements we ask you re-consider your opinion in the light of the results.

26) Please re-consider the level of your agreement with the following statements:

	2 nd round Ne				-						
+2 = strongly agree, +1 = agree, -1 = disagree; -2 = strongly disagree	Av. score	Own answer	agree	Agree	Disagree	Strongly disagree	Don't know				
			+2	+1	-1	-2					
Direct links between consumers and producers are very important for the development of the organic market	0.8		х□								
The integration of organic with other premium product characteristics (for example fair trade, local origin, welfare friendly) is an appropriate strategy for the future development of the organic sector	1.1		х□								
Organic Marketing Initiatives (OMIs) can play a vital role in creating or safeguard jobs in rural areas	1.3			х□							
Organic Marketing Initiatives should continuously receive financial public support	0.2				X						
Organic Marketing Initiatives must use conventional food marketing structures to contribute effectively to regional development	0.2				x						
'Organic' marketing initiatives are likely to be more successful than a non-organic ones	0						x				
Organic Marketing Initiatives must keep their distribution channels short and mainly trade within their region	0.2				X						

We have also added another block of new statements derived from comments and answers to open questions in the previous round in relation to the impact of Organic Marketing Initiatives on Rural Development.

27) Please indicate the level of your agreement with the following new statements											
+2 = strongly agree, +1 = agree, -1 = disagree; -2 = strongly disagree	Strongly agree	Agree	Disagree	disagree		Don't know					
Demand for organic products in rural areas is well enough						х					
developed to offer significant potential for Organic Marketing Initiatives						Ô					
Organic farming provides a good example how the topic of sustainability and multifunctional agriculture can be explained to the rural population		×									
Other initiatives for agricultural producers (e.g. regional origin labels) are likely to contribute more to the development of a region than Organic Marketing Initiatives						×					
Other initiatives for agricultural producers (e.g. regional origin labels) represent serious competition to Organic Marketing Initiatives						x					
Organic farming does not make an effective contribution to Rural Development, because environmental protection, rural employment are not covered by organic standards.		x									
Infrastructure development is more important for rural development than agriculture, organic or otherwise						x					
The share of organic farming in rural areas is too small for Organic Marketing Initiatives to have a significant impact on rural development		×									
Organic farming contributes to re-population of less favoured rural areas, because organic producers have a better chance to survive and new small business are starting up						×					
Only organic Marketing Initiatives in advantaged rural areas (i.e. close to major markets) can achieve wider rural development aims that do not have direct economic benefit to their producers						×					

Finally, we would like to explore with you some of the ideas that have emerged so far from our research on Organic Marketing Initiatives, their impact on Rural Development and the implications for future national and European policies.

Our research has shown that Organic Marketing Initiatives in Europe can have a wide range of objectives, but that a number of barriers exist that may prevent them from achieving those.

30) Please classify the importance of the following barriers preventing Organic Marketing Initiatives from achieving their objectives.									
+2 = Very important, +1 = important, -1 =not Important, -2 = not at all important	Very important	Important	Not important	Not at all important	Don't know				

	+2	+1	-1	-2	
Small scale of operation		х□			
Quality of management	х□				
Intensity of labour input and availability of local labour		х□			
Difficult decision-making because of direct involvement of the producers in the Organic Marketing Initiative		х□			
Shortage of capital for investment		х□			
Shortage of organic raw materials					х□
High collection costs of raw material due a dispersed population of organic farms		х□			
Remoteness from major markets		х□			
Unclear and conflicting objectives		х□			
Lack of policy support for Organic Marketing Initiatives		х□			

In the following question, we ask you to think of an Organic Marketing Initiative that you know well and to imagine that this Marketing Initiative would now involve <u>conventional</u> rather than organic producers and products.

31) How would the impact on the region be if an Ordeal with conventional producers instead? <u>Then in the impact on the region be if an Ordeal with conventional producers instead?</u>					e wou	ıld
+2 = very positive, +1 = positive, 0 = no impact, -1 = slightly negative, -2 = very negative, d = don't know	Very positive	Positive	No impact	Slightly negative	Very Negative	Don't know
	+2	+1	0	-1	-2	d
Local employment						х□
Income of suppliers to marketing initiative						х□
Local environment and landscape						х□
The attractiveness of the area for tourists						х□
Use of local resources						х□
Long-term fertility of soils						xП
Animal welfare						х□
Community to organisation and action effectively						х□
Consumer confidence in regional products of the area						х□
Infrastructure for processing, distribution and marketing						х□
Regional culture and identity						х□

32) Please classify the following instruments in terms of enhancing the impact of Organic Marketing Initiatives on Rural Development according to importance											
+2 = Very important, +1 = important, -1 =not Important, -2 = not at all important	Very Important	Important	Not important	Not at all important	Don't know						
Improved coordination of certification and labelling systems for organic produce		х□									
Incentives for producers to convert to and continue organic production systems to overcome problems in the supply of organic raw materials		х□									
Targeting of conversion incentives for organic producers of specific product types (for example, fruit) to deal with supply constraints		х□									
Capital grants to producer groups					х□						
Training in business skills development for owners and managers of Organic Marketing Initiatives		х□									
Improved provision of market information on consumer trends for managers of Organic Marketing Initiatives		х□									
Initiatives to stimulate consumer demand for organic produce		х□									
Conversion of public land to organic farming					х□						
Enhancement of demand for organic produce through public procurement, particularly for schools and hospitals		х□									
Stability of government support systems, to increase confidence of all market actors in the future of the organic market		х□									

Thank you very much for you time

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Garrod best practice guidelines to be added